



KNOWLEDGE TREE
INTERNATIONAL INSTITUTE LLC

2026 FOREIGN TRAINING BROCHURE

We provide quality professional training, management consultancy and skills development programs.

We run training in the following countries and more....



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MESSAGE FROM THE CEO

Dear Distinguished Clients and Development Partners,
Knowledge Tree International Institute (KTI) is a management consultancy established with a mission to design and continuously provide quality, affordable training, skills development and professional consultancy; using cutting-edge approaches to identify and satisfy the real developmental educational needs of our distinguished clientele. I take this opportunity to thank you for considering us to be part of your capacity development endeavors. As the CEO of KTI, I am privileged to be a part of this all-important stakeholder collaboration.

We want to make the overall journey of clients more delightful and a much more accessible experience. We strongly believe that the success of an organization is not just based on the profits measured in numbers, but also the quality service standards, customer satisfaction, and of course, how well we deliver on our promises.

Our international presence, in the USA, the UK, Canada, the UAE, Singapore, Switzerland, Malta, South Africa, Malaysia, Denmark, Bahamas, and Ghana, affords our clients the opportunity to develop new business/working relationships through effectual networking, knowledge sharing and possibilities of establishing international partnerships. We are making preparations to stretch our exceptional capabilities to other global destinations as well. One key benefit we always assure of is the fact that, common knowledge in a foreign territory could sometimes become new knowledge within a local setting; thereby giving the acquiring organization a better competitive advantage.

Being an outcome-oriented professional training and management consultancy, we believe in real-time knowledge sharing and co-creation as part of our key winning formula. We maintain our focus toward unwaveringly achieving that deserved service excellence in the multidisciplinary fields that we continue to serve, and I am privileged to be the lead consultant of KTI's highly dedicated and committed team.

Our indefatigable customer-centric staff are empowered with the capability and flexibility to deal professionally with each client's requirements. In our commitment to finding the most applicable and mutually desirable solution and business value, we customize our approach, systems and processes not only from client to client, but also among the various institutions, while keeping the underlying principles common.

One thing, I must acknowledge here is, we do not offer or assure the term "100% Guaranteed" in any of our services but with you as a development partner, synergistically, we together improve, exponentially increase and sustain our chances of success on a consistent basis.

To talk about success, we view its possibility therefore from our clients' perspective and critically assess the overall feasibility towards performance. If you ever decide to give wings to your dream of career advancement, entrepreneurial growth, organizational learning/business transformation, and human resource capacity development, Look no further.

Thank you for considering KTI for your Learning and Capacity Development needs. At the end of the day, your satisfaction summarizes our success story.

KTI – Education You Can Trust

BRIEF INTRODUCTION OF KNOWLEDGE TREE INTERNATIONAL INSTITUTE (KTI) LLC.

Knowledge Tree International Institute (KTI), LLC, which is registered and based in the United States of America (USA) and Canada respectively, delivers professional training and management consultancy in diverse disciplines, as well as equipping and enriching our corporate and individual clients with requisite human resource soft skills to enable them manage and sustain their efforts and drive towards business success. We currently run our international conferences in the USA, the UK, Canada, the UAE (Dubai), Singapore, Switzerland, Malta, South Africa, Malaysia, Denmark, Bahamas, and Ghana.

Our flexibility in delivering quality service allows us to adapt to the specific needs of our clients towards meeting and satisfying their requirements. In short, we try to get it done right the first time.

Over the years, we have been consistent with our mandate of providing professional training and management consultancy to both private and public organizations around the globe. We hold a unique reputation for delivering on our promises, and our clients' evaluation of our service delivery has always kept us on track to ensure we never compromise on the business value we continue to provide.

We focus primarily on understanding the real needs of our distinguished clients to enhance mutually beneficial success on a consistent basis.

To us, the best is the least we can offer.

OUR VISION, MISSION & VALUES

Our Vision is to be the best and most preferred professional training and management consultancy, and education provider, globally.

Our Mission is to design and continuously provide quality, affordable training, skills development and professional consultancy; using cutting-edge approaches to identify and satisfy the real developmental educational needs of our cherished clientele. Our Values come from within and reflect what we stand for.

Employees everywhere at KTI act out our special values every single day. The set of values acts as a guide in the everyday life, as well as the basis of big and small decisions, and makes up our common platform.

CAPABILITY STATEMENT

We offer a rich mixture of state-of-the-art theoretical insights and practical experiences of working in interdisciplinary projects and through our networks and professional interactions with policy-makers, civil society and entrepreneurs. Our highly interactive training methods stimulate participants to reflect and share their experiences to generate new insights. Our courses build directly on the experience and expertise of our staff, consultants and distinguished clients across varied disciplines. KTI offers a wide range of programs that have been streamlined to serve as valuable solutions for the benefit of organizations that patronize them.

KTI mostly prefer the face-to-face interactive approach during facilitation. We deliver through presentations, case studies, and sharing interactive and related real-life experiences. This is to enhance greater absorption and a feel of the practicality of our programs. We offer user trainings to corporate organizations and private individuals to attain a proficient level of expertise in the usage of relevant tools and platforms.

We are proud to be one of the leading educational providers of choice for many top and influential global companies. With an interactive and friendly atmosphere aimed at generating realistic and practical ideas, we focus on assisting organizations and individuals to make managerial and operational level decisions that result in permanent solutions to challenging business-related situations.

We focus on meeting clients' requirements and delivering business value to organizations. Therefore, we promote value-added efforts, through quality and effective training and present workable best practices for our clients. In short, we put our clients first. At KTI, we are noted for providing 'Education you can trust'. We have the expertise, and we exhibit it through our professionalism and commitment to delivering quality constantly.

ABOUT US

As part of our core mandate, we are desirous of equipping professionals with the requisite knowledge, skills, and capabilities to remain relevant in their various fields of expertise. With almost two (2) decades of experience in corporate training and management consultancy we have gained an in-depth understanding of the environment, emerging trends, and the use of appropriate technology for developing and providing practical solutions for our clients' consumption.

We advocate inclusivity and a participatory approach in all our training sessions, thereby helping our clients to identify and firmly decide on the solutions that will best work for them.

Our theme underlying every training/conference we hold is ADAPTATION. For more information, visit www.knowledgetreeinternational.com

OUR STYLE

In KTI, quality, excellence and professionalism are our uncompromising hallmark. We therefore delight ourselves in serving our participants with nothing but the best training experience. Our training sessions are very educative, informative, interspersed with some touch of fun learning activities, alongside a gallantry of top-notch facilitators in diverse disciplines.

We have ultramodern training facilities where our training sessions are held. Our mode of delivery includes but not limited to:

- Interactive PowerPoint presentations
- Debates
- Group discussions
- Experience sharing
- Quizzes
- Case studies
- Institutional visits.

For customization of your training needs, please contact our team for the necessary guidance. Find below the list of programs we offer.





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2 Weeks Training Programs





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TRAINING PROGRAM
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ADMINISTRATIVE & SECRETARIAL





Administrative and Human Resource Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AS001	HR Administration Skills	19th – 30th January, 2026 2nd – 13th February, 2026	10 Days	Dubai / Singapore / Malaysia
AS002	Advanced Executive Office Administration and Secretarial Skills	2nd – 13th February, 2026 20th – 31st July, 2026	10 Days	Switzerland / USA / Dubai
AS003	The Highly Productive and Effective Administrator	9th– 20th March, 2026 3rd – 14th August, 2026	10 Days	UK / Canada / Dubai / USA
AS004	Mastering Secretarial and Administrative Procedures	6th –17th April, 2026 1st – 12th June, 2026	10 Days	UK / Dubai / Singapore / USA
AS005	Competency Development Masterclass for Administrators and PA's	20th April – 1st May, 2026 20th – 31st July, 2026	10 Days	Canada / Dubai / South Africa / USA
AS006	The Executive / PA Masterclass	4th – 15th May, 2026 7th – 18th September, 2026	10 Days	UK / Canada / Dubai / Singapore
AS007	Building Self Esteem & Assertiveness Skill For PRs	11th – 22nd May, 2026 5th– 16th October, 2026	10 Days	Canada / UK / Dubai / USA
AS008	Mastering Public Relations and Protocol Management	8th – 19th June, 2026 12th – 23rd October, 2026	10 Days	USA / South Africa / Canada / USA
AS009	Project Management for Administrators and Secretaries	9th – 20th February, 2026 15th – 26th June, 2026	10 Days	Sgapore / UK / USA / Dubai
AS010	Document Control and Records Management	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	USA / Dubai / UK / South Africa
AS011	Applied AI for Administrative and Professionals	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	USA / Dubai / UK / South Africa





Administrative and Human Resource Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AS012	Problem Solving and Decision Making	26th Jan. – 6th Feb, 2026 23rd Feb. – 6th March, 2026	10 Days	Dubai / Singapore / Malaysia
AS013	Efficient Administrative Skills	22nd June – 3rd July, 2026 31st Aug. – 11th Sept, 2026	10 Days	Dubai/ USA / UK / Canada
AS014	Essential Management Skills for Secretaries and Administrators	27th July – 7th Aug, 2026 12th – 23rd October, 2026	10 Days	South Africa/ USA / Canada/ Dubai
AS015	Advanced Skills Development for Administrators, Secretaries and PAs	6th – 17th July, 2026 16th – 27th November, 2026	10 Days	Singapore/ UK / USA/ Dubai
AS016	Advanced Masterclass in Administration and Office Management	20th – 31st July, 2026 12th – 23rd October, 2026	10 Days	Dubai/ USA / UK / Canada
AS017	The Efficient and Highly Productive Administrator	27th July – 7th Aug, 2026 30th Nov. – 11th Dec, 2026	10 Days	USA / Canada / Dubai / UK
AS018	Critical Thinking and Creative Problem Solving	9th– 20th February, 2026 9th–20th March, 2026	10 Days	UK / Dubai / Switzerland
AS019	Results-Based Creative Thinking for Personal Assistants	19th –30th January, 2026 2nd – 13th February, 2026	10 Days	Dubai / Singapore / UK / Malaysia
AS020	Administration and Office Management: Best Practices and Technologies	19th –30th October, 2026 23rd Nov –4th Dec, 2026	10 Days	USA / Dubai / Singapore / UK
AS021	Secretarial & Personal Assistant Skills Development	2nd – 13th November, 2026 30th Nov – 11th Dec, 2026	10 Days	UK / Canada Singapore / USA
AS022	Mastering AI for Secretaries and Administrative Professionals	2nd – 13th November, 2026 30th Nov – 11th Dec, 2026	10 Days	UK / Canada Singapore / USA





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TRAINING PROGRAM
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Banking & Accounting





Banking and Accounting Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
BA001	Banking and Accounting Strategies and Management	19th – 30th January, 2026 12th – 23rd October, 2026	10 Days	Dubai / Singapore / UK / Malaysia
BA002	Emerging Technologies and Innovations in the Banking Sector	26th Jan, – 6th Feb, 2026 15th – 26 th June, 2026	10 Days	UK / Dubai / Canada / USA
BA003	Investment and Risk Management	9th – 20th February, 2026 7th – 18th September, 2026	10 Days	USA / Canada / Dubai / UK
BA004	Financial Accounting and Reporting	27th April – 8th May, 2026 15th – 26 th June, 2026	10 Days	Canada / USA / UK / Dubai
BA005	Banking Procedures and Financing	23rd Feb – 6th Mar, 2026 12th - 23rd October, 2026	10 Days	Dubai / USA / UK / Canada
BA006	Public Financial Management: Issues and Solutions	2nd – 13th March, 2026 24th Aug. – 4 th Sept, 2026	10 Days	Canada / Dubai / Singapore / UK
BA007	Book Keeping and Managing Records in Banks and Financial Institutions	16th – 27th March, 2026 5th – 16th October, 2026	10 Days	UK / Canada / Dubai / USA
BA008	Integrated Financial Management Systems: Strategy and Implementation	23rd Mar – 3rd April, 2026 24th Aug – 4th Sept, 2026	10 Days	Dubai / USA / UK / Canada
BA009	Strategic Planning in Modern Banking Setup	30th Mar – 10th April, 2026 27th July – 7th Aug, 2026	10 Days	USA / Dubai / Singapore / UK
BA010	Secretarial & Personal Assistant Skills Development	6th – 17th April, 2026 26th Oct, – 6th Nov, 2026	10 Days	Canada / UK / Dubai / USA
BA011	Secretarial & Personal Assistant Skills Development	6th – 17th April, 2026 26th Oct, – 6th Nov, 2026	10 Days	Canada / UK / Dubai / USA





Banking and Accounting Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
BA012	Forensic Accounting and Fraud Control	16th – 27th March, 2026 5th – 16th October, 2026	10 Days	UK / Dubai Canada / USA
BA013	FinTech - Fundamentals of Blockchain for Banks and Financial Institutions	4th – 15th May, 2026 7th– 18 th September, 2026	10 Days	USA / Dubai Singapore / UK
BA014	Executive Leadership for Women in Banking	15th –26th June, 2026 9th – 20th November, 2026	10 Days	USA/Canada Canada/ UK
BA015	Accounts Payable: Accounting and Management Best Practices	25th May – 5th June, 2026 31st Aug – 11th Sept, 2026	10 Days	Dubai / USA UK / Canada
BA016	Risk Management for Credit Analysts	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	Dubai / USA Canada / UK
BA017	Key Account Management Skills	8th – 19th June, 2026 10th – 21st August, 2026	10 Days	UK / Dubai Canada / USA
BA018	Loan/Grant Negotiation and Evaluation	6th – 17th July, 2026 16th – 27th November, 2026	10 Days	USA/ Canada Dubai/ UK
BA019	Sales and Marketing for Relationship Managers	20th July – 31st Aug. 2026 12th – 23rd October, 2026	10 Days	Dubai / USA UK / Canada
BA020	Effective Treasury Management and Control	10th – 21st August, 2026 7th – 18th December, 2026	10 Days	UK / Dubai Singapore / USA
BA021	Accounts Payable Master Class	31st Aug. – 11th Sept, 2026 2nd – 13th November, 2026	10 Days	South Africa / USA Canada / UK
BA021	Accounts Payable Master Class	31st Aug. – 11th Sept, 2026 2nd – 13th November, 2026	10 Days	South Africa / USA Canada / UK





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AGRICULTURAL DEVELOPMENT & SUSTAINABILITY





Agricultural Development And Sustainability

CODE	PROGRAMS	DATES	DURATION	LOCATION
AD001	Agricultural Development Management	19th – 30th January, 2026 7th – 18th September, 2026	10 Days	USA / South Africa Canada / USA
AD002	Integrated Natural Resource Management	9th – 20th February, 2026 7th – 18th September, 2026	10 Days	Canada / UK Dubai/ USA
AD003	Poverty Alleviation: Challenges, Policies and Strategies	2nd – 13th February, 2026 31 st Aug. – 11th Sept, 2026	10 Days	Dubai / Malaysia UK / Singapore
AD004	Managing Sustainable Rural Development	16th – 27th February, 2026 5th – 16 th October, 2026	10 Days	USA / Dubai Canada / UK
AD005	Public Policies and Rural Development in Africa	9th – 20th March, 2026 6th – 17th July, 2026	10 Days	Canada / USA Dubai / UK
AD006	Decentralization and Urban Infrastructure Management	30th Mar – 10th April, 2026 6th – 17th July, 2026	10 Days	Canada / UK Dubai / USA
AD007	Advanced Agricultural Projects Management Strategies	20th April– 1st May, 2026 16th – 27th November, 2026	10 Days	Dubai / UK USA / Canada
AD008	Participatory Planning, Monitoring and Development	4th – 15th May, 2026 21st Sept, – 2nd Oct, 2026	10 Days	Canada / UK Dubai / USA
AD009	Strategies for Poverty Reduction and Sustainable Development	18th – 29th May, 2026 2nd - 13th November, 2026	10 Days	Dubai / USA UK / Canada
AD010	Rural Development and Extension Management	1st – 12th June, 2026 7th – 18th September, 2026	10 Days	UK / Dubai USA / Singapore
AD010	Rural Development and Extension Management	1st – 12th June, 2026 7th – 18th September, 2026	10 Days	UK / Dubai USA / Singapore





Agricultural Development And Sustainability

CODE	PROGRAMS	DATES	DURATION	LOCATION
AD011	Land Governance for Sustainable Development	8th – 19th June, 2026 12th – 23rd October, 2026	10 Days	USA / South Africa Canada / USA
AD012	Sustainable Agriculture and Rural Development	8th – 19th June, 2026 12th – 23rd October, 2026	10 Days	Canada / Dubai South Africa / USA
AD013	Agriculture Innovation and Technology for Sustainable Development	15th – 26 th June, 2026 14th– 25th September, 2026	10 Days	UK / Canada Dubai / Singapore
AD014	Accounts Payable: Accounting and Management Best Practices	29th – 10th July, 2026 31st Aug– 11th Sept, 2026	10 Days	Dubai / USA UK / Canada
AD015	Agricultural Credit Analysis and Risk Management	20th July – 31st Aug, 2026 16th – 27th November, 2026	10 Days	Canada / UK Dubai / USA
AD016	Agricultural Irrigation Technologies	3rd – 14th August, 2026 9th– 20th November, 2026	10 Days	USA / South Africa Canada / USA
AD017	Loan/Grant Negotiation and Evaluation	31st Aug. – 11th Sept, 2026 7th – 18th December, 2026	10 Days	Singapore / UK USA / Dubai
AD018	Result-Based Monitoring and Evaluation of Agricultural Projects	5th – 16th October, 2026 9th – 20th November, 2026	10 Days	USA / Dubai UK / South Africa
AD019	Food Security Analysis Masterclass	2nd – 13th November, 2026 30th Nov.– 11th Dec, 2026	10 Days	Singapore/ UK USA / Dubai
AD018	Masterclass Certificate in Ai For Sustainable Agri-Business	10th – 21st October, 2026 9th – 20th November, 2026	10 Days	USA / Dubai UK / South Africa
AD019	Artificial Intelligence in Agriculture	10th – 21st October, 2026 9th – 20th November, 2026	10 Days	Singapore/ UK USA / Dubai





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AUDITING, GOVERNANCE, RISK & COMPLIANCE





Auditing, Governance, Risk & Compliance Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AC001	Advanced Governance, Risk and Compliance (GRC)	26th Jan –6th Feb, 2026 23rd Feb – 6th March, 2026	10 Days	Dubai / Singapore UK / Malaysia
AC002	Forensic Accounting and Fraud Control	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	UK / Dubai USA / Singapore
AC003	Anti-Money Laundering	9th – 20th February, 2026 10 th – 21st August, 2026	10 Days	USA / South Africa Canada / USA
AC004	Foreign Exchange, Money Markets and Derivatives	16th – 27th February, 2026 14th – 25th September, 2026	10 Days	UK / Dubai Dubai / Singapore
AC005	Operational Risk Management	23rd Feb, – 6th Mar, 2026 24th Aug, – 4th Sept, 2026	10 Days	Canada / UK Dubai / USA
AC006	Internal Audit Essentials	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	UK / Dubai Dubai / Singapore
AC007	High Impact Internal Audit & Leadership	9th – 20th March, 2026 13th – 24 th July, 2026	10 Days	Canada / Dubai USA / Singapore
AC008	Corporate Governance: Principles, Policies and Best Practices	16th – 27th March, 2026 7th – 18th September, 2026	10 Days	USA / Canada UK / Dubai
AC009	Fraud Detection and Prevention for the Insurance Industry	11th – 22nd May, 2026 9th – 20th November, 2026	10 Days	Canada / UK Dubai / USA
AC010	Internal Control: Compliance, Operational and Financial	8th – 19th June, 2026 5th– 16th October, 2026	10 Days	UK / Dubai USA / Singapore



Auditing, Governance, Risk & Compliance Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AC011	Report Writing for the Internal Auditor	13th – 24th July, 2026 9th– 20th November, 2026	10 Days	South Africa / USA Dubai / Canada
AC012	Risk Assessment and Stress Management	27th July – 7th Aug, 2026 30th Nov – 11th Dec, 2026	10 Days	USA / South Africa Dubai / Singapore
AC013	Risk-Based Internal Audit	22nd June– 3rd July, 2026 7th – 18th December, 2026	10 Days	UK / Switzerland USA / Canada
AC014	Enterprise Risk Management	14th – 25th September, 2026 14th– 25th December, 2026	10 Days	Canada / UK Dubai/ USA
AC015	Advanced IT Audit	17th – 28th August, 2026 16th– 27th November, 2026	10 Days	Singapore / UK USA / Dubai
AC016	Risk Mitigation Strategy	17th – 28th August, 2026 16th– 27th November, 2026	10 Days	USA / Dubai Dubai / UK
AC017	Governance, Risk & Compliance Management and Integrated Assurance	15th – 26th June, 2026 14th– 25th December, 2026	10 Days	Singapore / USA UK / Dubai
AC018	Compliance Management Systems	31st – 11th September, 2026 9th – 20th November, 2026	10 Days	USA / Dubai London / Dubai
AC019	Strategic Risk-Based Internal Audit Planning	14th – 25th September, 2026 16th – 27th November, 2026	10 Days	Singapore / USA Canada / Dubai
AC020	Internal Audit Essentials	5th – 16th October, 2026 7th – 18th December, 2026	10 Days	Singapore/ UK USA/ Dubai



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TRAINING PROGRAM
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COMMUNICATION & MARKETING





Communication & Marketing Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
CM001	Corporate Communications: PR and Media Skills	16th – 27th March, 2026 7th – 18th September, 2026	10 Days	USA / Dubai Canada / UK
CM002	Data and Statistical Analysis and Presentation	26th Jan. – 6th February, 2026 7th – 18th September, 2026	10 Days	Canada / USA Dubai / South Africa
CM003	Managing Conflicts: Power through Influence	26th Jan. – 6th Feb, 2026 25th May – 5th June, 2026	10 Days	Canada/ UK Dubai/ USA
CM004	The Writing and Presentation Skills Toolkit	26th Jan. – 6th Feb, 2026 20th July – 31st Aug, 2026	10 Days	UK / Dubai Dubai / Singapore
CM005	Advanced Business Writing	26th Jan – 6th Feb, 2026 14th – 25th September, 2026	10 Days	South Africa / USA Dubai / Singapore
CM006	Advanced Communication Skills for Professionals	9th – 20th February, 2026 9th – 20th November, 2026	10 Days	Dubai / USA UK / Canada
CM007	Advanced Communication Skills for Professionals	9th– 20th March, 2026 3th – 14th August, 2026	10 Days	UK / South Africa Canada / USA
CM008	Advanced Communication Skills Using ICT	30th Mar – 10th April, 2026 24th Aug – 4th Sept, 2026	10 Days	Canada / UK Dubai / USA
CM009	Writing and Delivering Speeches and Presentations with Impact	4th – 15th May, 2026 24th Aug – 4th Sept, 2026	10 Days	Dubai / UK USA / Dubai
CM010	Communication and Presentation Skills for Women Professionals	4th– 15th May, 2026 31st Aug. – 11th Sept, 2026	10 Days	Singapore / UK USA / Dubai





Communication & Marketing Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
CM011	Masterclass in Business Decision Models	5th – 16th May, 2026 1st Aug. – 12th Sept, 2026	10 Days	Canada / UK Dubai / USA
CM012	Business Writing with Impact	26th Jan. – 6th Jan, 2026 7th – 18th September, 2026	10 Days	Dubai / Malaysia USA / Singapore
CM013	Business Analysis and Reporting Toolkit	2nd – 13th February, 2026 10th – 21st August, 2026	10 Days	Singapore / UK Dubai / Switzerland
CM014	Building and Maintaining Corporate Brands	9th – 20th February, 2026 5th – 16th October, 2026	10 Days	Dubai/ USA UK / Canada
CM015	Data and Statistical Analysis and Presentation	9th – 20th March, 2026 5th – 16th October, 2026	10 Days	Singapore / UK USA / Dubai
CM016	Organizational Communication and Change Management	8th – 19th June, 2026 31st Aug. – 11th Sept, 2026	10 Days	USA / Dubai South Africa / UK
CM017	Advanced Certificate in Corporate Communications	22nd June – 3rd July, 2026 2nd – 13th November, 2026	10 Days	Canada / USA Dubai / South Africa
CM018	Organizational and Departmental Communication	13th – 24th July, 2026 16th – 27th November, 2026	10 Days	Canada / UK Dubai / USA
CM019	International Business Writing with Impact	10th – 21st August, 2026 7th – 18th December, 2026	10 Days	UK/ Dubai Dubai / Singapore
CM020	Writing and Delivering Speeches and Presentations with Impact	31st Aug. – 11th Sept, 2026 9th – 20th November, 2026	10 Days	South Africa / USA Dubai / Singapore





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CUSTOMER SERVICE





Customer Service Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
CS001	Customer Service Masterclass	26th Jan. – 6th Feb, 2026 8th– 19th June, 2026	10 Days	Dubai / USA UK / Canada
CS002	Building an Award - Winning Service Culture	26th Jan. – 6th Feb, 2026 7th– 18th September, 2026	10 Days	Singapore / UK USA / Dubai
CS003	Customer Service Workshop	2nd – 13th February, 2026 29th June – 10th July, 2026	10 Days	USA / Dubai Singapore / UK
CS004	Excellence in Customer Service	9th – 20th February, 2026 31st Aug. – 11th Sept, 2026	10 Days	Canada / USA UK / South Africa
CS005	Customer Complaint System: A Toolkit for Customer Service Improvement	3th – 14th March, 2025 14th– 25th July, 2025	10 Days	Dubai / USA UK / Canada
CS006	Achieving Customer Satisfaction and Loyalty	10th – 21 st March, 2025 4th – 15th August, 2025	10 Days	USA / Dubai UK / Dubai
CS007	Advanced Customer Relationship Management Master Class	17 th – 28th March, 2025 9th – 20th June, 2025	10 Days	USA / South Africa Canada / UK
CS008	Critical Thinking and Problem Solving Skills for Customer Service Executives	7 th – 18th April, 2025 15th – 26th September, 2025	10 Days	UK / Canada Dubai / Singapore
CS009	Advanced Customer Service in the Public Sector	5th – 16th May, 2025 25th Aug, – 5th Sept, 2025	10 Days	South Africa / UK USA / Dubai
CS010	Effective Communication for Executives/ PAs Master Class	12th – 23rd May, 2025 6th – 17 th October, 2025	10 Days	Dubai / USA UK/ Canada



Customer Service Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
CS011	Leadership for Customer Service Leads, Supervisors and Managers	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	Canada / UK Dubai / USA
CS012	Executive Customer Relationship Management	15th – 26th June, 2026 12th – 23rd October, 2026	10 Days	Dubai / Malaysia USA / Singapore
CS013	Advanced Customer Service: Handling Complaints and Dealing with Difficult Customers	22nd June – 3th July, 2026 2nd – 13th November, 2026	10 Days	Singapore / UK Dubai / Switzerland
CS014	Creating a Positive Customer Service Experience	6th – 17th July, 2026 9th– 20th November, 2026	10 Days	Dubai/ USA UK / Canada
CS015	Risk Management for Customer Service Executives	13th – 24th July, 2026 16th – 27th November, 2026	10 Days	Singapore / UK USA / Dubai
CS016	Advanced Telephone Communication Etiquette	3rd – 14th August, 2026 26th Oct, – 6th Nov, 2026	10 Days	USA / Dubai South Africa / UK
CS017	Effective Communication Skills for Customer Service Executives	10th – 21st August, 2026 2nd – 13th November, 2026	10 Days	Canada / USA Dubai / South Africa
CS018	Critical Thinking for Customer Service Officers	31st Aug.– 11th Sept, 2026 7th– 18th December, 2026	10 Days	Canada / UK Dubai / USA
CS019	Office Administration and Customer Service Experience	14th– 25th September, 2026 23rd Nov. – 4th Dec, 2026	10 Days	UK/ Dubai Dubai / Singapore
CS020	Managerial Skills for Customer Service Supervisors and Team Leads	12th – 23th October, 2026 7th – 18th December, 2026	10 Days	South Africa / USA Dubai / Singapore



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DIPLOMACY & PROTOCOL MANAGEMENT



Diplomacy & Protocol Management Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
DP001	Mastering Public Relations and Protocol Management	26th Jan. – 6th Feb, 2026 7th – 18th September, 2026	10 Days	London / Dubai Dubai / Singapore
DP002	Personal Diplomacy and Dining Skills	9th – 20th February, 2026 3rd – 14th August, 2026	10 Days	Canada / London Dubai / USA
DP003	International Diplomacy and Protocol Management for Executives	16th– 27th February, 2026 31st Aug– 11th Sept, 2026	10 Days	USA / Dubai London / Dubai
DP004	Protocol Officer Training	16 th – 27th March, 2026 27th July– 7th Aug, 2026	10 Days	Singapore / UK USA / Dubai
DP005	Result- Based Critical Thinking for Protocol Officers and PAs	16 th – 27th March, 2026 14th – 25th September, 2026	10 Days	USA / South Africa Canada / UK
DP006	Intercultural Etiquette and Protocol Training	30th Mar – 10th April, 2026 10th – 21st August, 2026	10 Days	Canada/ UK Dubai/ USA
DP007	International Protocol Manager Training	13th – 24th April, 2026 2nd – 13th November, 2026	10 Days	UK / South Africa Dubai / USA
DP008	Advanced Protocol and Events Management	4th – 15th May, 2026 2nd – 13th November, 2026	10 Days	Singapore / Dubai Canada / UK
DP009	Strategic Marketing, Brand Management and Public Relations	25th May – 5th June, 2026 10th – 21st August, 2026	10 Days	Dubai/USA UK/ Canada
DP010	Protocol and Events Management	1st – 12th June, 2026 12th – 23rd October, 2026	10 Days	South Africa / USA Canada / Dubai

Diplomacy & Protocol Management Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
DP011	Strategic Public Relations Management	15th – 26 th June, 2026 7th – 18th September, 2026	10 Days	USA / Canada UK / Dubai
DP012	Strategic Public Affairs and Government Relations	22nd June – 3rd July, 2026 5th – 16th October, 2026	10 Days	Singapore / USA Canada / Dubai
DP013	Public Relations Management	29th June – 10th July, 2026 14th – 25th September, 2026	10 Days	Dubai / USA UK / Singapore
DP014	International Standards of Protocol, Etiquette and Diplomacy	29 th June – 10th July, 2026 16 th –27th November, 2026	10 Days	Dubai / USA UK / Canada
DP015	Best Practices for Protocol Officers	6th – 17th July, 2026 31st Aug– 11th Sept., 2026	10 Days	South Africa / USA Canada / Dubai
DP016	International Protocol, Diplomatic Relations and Statecraft	13th – 24th July, 2026 12th – 23rd October, 2026	10 Days	Dubai / USA Canada / Dubai
DP017	Diplomatic Processes and Practices	3rd – 14th August, 2026 2nd – 13th November, 2026	10 Days	Dubai / USA Canada / Dubai
DP018	Management of Hospitality, Inventory and Social Etiquette	10th– 21st August, 2026 9th –20th November, 2026	10 Days	Dubai/USA UK/ Canada
DP019	The Role of Diplomacy and Protocol in Nation Building	21st Sept. – 2nd Oct. 2026 23rd Nov. – 4th Dec. 2026	10 Days	Dubai/USA UK/ Canada
DP020	Strategic Networking for Protocol Officers	5th – 16th October, 2026 7th – 18th December, 2026	10 Days	UK / Dubai Canada / USA



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TRAINING PROGRAM
2026

DRIVER & TRANSPORT MANAGEMENT





Driver & Transport Management Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
DTM001	Skills Enhancement for Corporate Drivers and Executive Chauffeurs	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	UK / Dubai Singapore / UK
DTM002	Work Ethics and Business Etiquette for Driving	26th Jan – 6th Feb, 2026 20th – 31st July, 2026	10 Days	UK/ Canada Dubai/ USA
DTM003	Advanced Vehicle Maintenance and Inspection	2nd – 13th February, 2026 3rd – 14th August, 2026	10 Days	Singapore / UK USA / Dubai
DTM004	Emotional intelligence and Stress Management Dynamics	9th – 20th February, 2026 18th– 29th May, 2026	10 Days	USA / Dubai UK / Dubai
DTM005	Best Practices of Transport and Logistics Management	2nd – 13th March, 2026 17th– 28th August, 2026	10 Days	USA / South Africa Canada / UK
DTM006	Drivers' Attitude and Stress Management Master Class	9th – 20th March, 2026 13th – 24th July, 2026	10 Days	UK / Canada Dubai / Singapore
DTM007	The Driver – Boss Relationship Management	16 th – 27th March, 2026 29th June – 10th July, 2026	10 Days	South Africa / UK USA / Dubai
DTM008	Advanced Safety and Defensive Driving Techniques	6th – 17th April, 2026 6th – 17th July, 2026	10 Days	Dubai / USA UK / Canada
DTM009	First-Aid and Emergency Action Best Practices	13th – 24th April, 2026 10th– 21st August, 2026	10 Days	Canada / UK USA / Dubai
DTM010	Modern Automotive Technology and Maintenance Skills	4th – 15th May, 2026 9th– 20th November, 2026	10 Days	Dubai/ UK USA / Dubai





Driver & Transport Management Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
DTM011	Advanced Driving Techniques	11th–22rd May, 2026 21st Sept. – 2nd Oct, 2026	10 Days	Canada / UK Dubai / USA
DTM012	Effective Transport Management and Operations	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	Dubai / Malaysia USA / Singapore
DTM013	Preventive Driving and Safety Precautions	8th – 19th June, 2026 5th – 16 th October, 2026	10 Days	Singapore / UK Dubai / Switzerland
DTM014	Best Practices in Transportation Processes and Procedures	15th– 26 th June, 2026 2nd – 13th November, 2026	10 Days	Dubai/ USA UK / Canada
DTM015	Accident Management and Control–Master Class	22nd June – 3rd July, 2026 9th – 20th November, 2026	10 Days	Singapore / UK USA / Dubai
DTM016	Advanced Transport Office Management and Operations	29th June – 10th July, 2026 21st Sept. – 2nd Oct, 2026	10 Days	USA / Dubai South Africa / UK
DTM017	Advanced Transportation and Logistics Administration	6th – 17th July, 2026 2nd – 13th November, 2026	10 Days	Canada / USA Dubai / South Africa
DTM018	Vehicle Maintenance Strategies for Transport Managers	31st Aug– 12th Sept, 2026 23rd Nov. – 4th Dec, 2026	10 Days	Canada / UK Dubai / USA
DTM019	Best Practices for Transport Managers	2nd – 13th November, 2026 30th Nov – 11th Dec, 2026	10 Days	UK/ Dubai Dubai / Singapore
DTM020	Tools and Techniques for Corporate Transport Managers	16th– 27th November, 2026 7th – 18 th December, 2026	10 Days	South Africa / USA Dubai / Singapore





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TRAINING PROGRAM
2026

ENVIRONMENTAL, SOCIAL & GOVERNANCE (ESG)





Environmental, Social & Governance (ESG) Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
ESG001	Public Financial Management: Sustainability and the Transition to Net Zero	26th Jan – 6th Feb, 2026 25th May – 5th June, 2026	10 Days	USA / South Africa Canada / USA
ESG002	The Sustainability, ESG and Net Zero Toolkit for Boards and Senior Executives	26th Jan – 6th Feb, 2026 20th – 31st July, 2026	10 Days	Canada / UK Dubai/ Singapore
ESG003	Sustainability Reporting with Global Reporting Initiative (GRI) Standards	2nd – 13th February, 2026 15th – 26 th June, 2026	10 Days	Singapore / UK USA / Dubai
ESG004	Responding to Sustainability and ESG Risks and Opportunities for Boards and Senior Executives	16th – 27th February, 2026 3rd – 14th August, 2026	10 Days	Canada / UK Dubai / USA
ESG005	Sustainability for Bank Boards and Senior Executives – Leading ESG Risk and Climate Change Transition	23rd Feb. – 6th Mar, 2026 14th –25th September, 2026	10 Days	UK / Dubai Dubai / Singapore
ESG006	Climate Change and Sustainability for Bank Executives - Transitioning to New Lending Strategies	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	USA / Canada South Africa / UK
ESG007	Achieving Net Zero: Environmental Sustainability and Climate Change for Boards and Senior Executives	13th – 24th April, 2026 31st Aug– 11th Sept, 2026	10 Days	USA / Dubai London / Dubai
ESG008	Achieving Net Zero: Environmental Sustainability and Climate Change for Boards and Executives	4th –15th May, 2026 2nd – 13th November, 2026	10 Days	London / Dubai Dubai / Singapore
ESG009	Environment and Social Governance	11th – 22nd May, 2026 17th – 28th August, 2026	10 Days	USA / Canada UK / Dubai
ESG010	Corporate Sustainability Performance Reporting and Assurance	8th – 19th June, 2026 12th – 23th October, 2026	10 Days	Singapore / USA Canada / Dubai





Environmental, Social & Governance (ESG) Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
ESG011	ESG: Data, Accounting and Reporting	29th June – 10th July, 2026 16th – 27th November, 2026	10 Days	Dubai / USA UK / Singapore
ESG012	Sustainability and Green Banking	6th – 17th July, 2026 21st Sept. – 2nd Oct, 2026	10 Days	Dubai / USA UK / Canada
ESG013	ESG Reporting Using the Global Reporting Initiative (GRI) Framework	3th – 14th August, 2026 2nd – 13th November, 2026	10 Days	UK / Dubai Canada / USA
ESG014	Sustainability Reporting Essentials	10th– 21st August, 2026 9th – 20th November, 2026	10 Days	USA / Dubai Singapore / UK
ESG015	Integrated Reporting in the Public Sector Masterclass	17th – 28th August, 2026 9th– 20th November, 2026	10 Days	USA / Canada Canada/ UK
ESG016	Sustainability Management in Business	24th Aug. – 4th Sept, 2026 30th Nov.– 11th Dec, 2026	10 Days	Dubai/ USA UK / Canada
ESG017	Innovation in Sustainable Finance: Structuring Solutions to Bridge Funding Gaps	7th – 18th September, 2026 2nd - 13th November, 2026	10 Days	Dubai/ USA Canada/ UK
ESG018	Climate Change and Sustainability Essentials	14th – 25th September, 2026 7th – 18th December, 2026	10 Days	UK/ Dubai Canada/ USA
ESG019	Corporate ESG for Business Leaders	21st Sept. – 2nd Oct, 2026 30th Nov. – 11th Dec, 2026	10 Days	USA / Canada Dubai / UK
ESG020	Integrated Corporate Sustainability Reporting	5th – 16th October, 2026 12th –23rd October, 2026	10 Days	Singapore / USA Canada / Dubai





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TRAINING PROGRAM
2026

FINANCIAL MANAGEMENT



Financial Management Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
FM001	Capital Budgeting and Financial Management	26th Jan – 6th Feb, 2026 1st – 12th June, 2026	10 Days	Dubai / USA UK / Canada
FM002	Corporate Finance Workshop	26th Jan – 6th Feb, 2026 2nd– 13th November, 2026	10 Days	UK/ Dubai Canada / USA
FM003	Pension Scheme Governance and Regulation	2nd– 13rd February, 2026 20th July – 31st Aug, 2026	10 Days	USA / Canada Dubai / UK
FM004	Strategic Financial Management and Effective Budget Execution	9th – 20th February, 2026 12th – 23rd October, 2026	10 Days	Dubai / USA UK / Dubai
FM005	Trade Procedures and Financing	23rd Feb – 6th Mar, 2026 27th July – 7th Aug, 2026	10 Days	Dubai / USA UK / Canada
FM006	Effective Cost Analysis and Control	9th –20th March, 2026 20th – 31st July, 2026	10 Days	USA / Dubai Singapore / UK
FM007	Trade Procedures and Financing	23rd Mar – 3rd April, 2026 7th – 18th September, 2026	10 Days	UK / Canada Dubai/ USA
FM008	Data and Statistical Analysis and Presentation	30th Mar. – 10th April, 2026 13th – 24th July, 2026	10 Days	Dubai / USA UK / Canada
FM009	Fintech, Blockchain and Cryptocurrencies	30th Mar. – 10th April, 2026 5th – 16th October, 2026	10 Days	Canada/ UK USA / Dubai
FM010	Banking Strategies and Management	13th – 24th April, 2026 9th – 20th November, 2026	10 Days	Canada/ UK Dubai / USA

Financial Management Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
FM011	Fixed Assets Accounting and Management	20th April – 1st May, 2026 27th July – 7th Aug, 2026	10 Days	UK / Dubai Canada / USA
FM012	Finance for Non-finance Managers and Directors	4th – 15th May, 2026 24th Aug – 4th Sept, 2026	10 Days	USA/ Dubai Singapore / UK
FM013	Public Financial Management: Issues and Solutions	18th – 29th May, 2026 9th – 20th November, 2026	10 Days	USA / Canada i Canada / UK
FM014	Finance and Budgeting for Non- Finance Professionals	11th – 22nd May, 2026 10th – 21st August, 2026	10 Days	Dubai / USA UK / Canada
FM015	Financial Analysis and Reporting	25th May – 5th June, 2026 31st – 11th September, 2026	10 Days	USA / Canada Canada / UK
FM016	International Tax and Transfer Pricing	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	UK / Dubai Canada / USA
FM017	Financial Acumen: Roadmap to Business Success	22nd June – 3rd July, 2026 14th – 25th September, 2026	10 Days	USA / Canada Dubai / UK
FM018	The Financial Analysis and Reporting Toolkit	6 th – 17th July, 2026 3rd – 14th August, 2026	10 Days	Dubai / USA UK / Canada
FM019	Budgeting Forecasting and Modelling for Finance and Non- Finance Executives	10th – 21st August, 2026 7th – 18th December, 2026	10 Days	UK / Dubai Singapore / USA
FM020	Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards	31st Aug– 11th Sept, 2026 2nd – 13th November, 2026	10 Days	South Africa / USA Canada / UK



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TRAINING PROGRAM
2026

GOVERNANCE & STRATEGY





Governance & Strategy Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
GS001	Responding to Sustainability and ESG Risks and Opportunities for Boards and Senior Executives	26th Jan – 6th Feb, 2026 7th – 18th Sept, 2026	10 Days	Dubai / Singapore Dubai/ London
GS002	Pension Scheme Governance and Regulation	26th Jan –6th Feb, 2026 20th – 31st July, 2026	10 Days	London / Dubai Dubai / Singapore
GS003	Democracy and Governance (How can we strengthen Democracy in Civic Engagement.)	9th – 20th February, 2026 8th – 19th June, 2026	10 Days	USA / Dubai Dubai / Singapore
GS004	Developing Effective Policies: and Evidence-Based Approach	16th– 27th February, 2026 13rd – 24th July, 2026	10 Days	USA / South Africa Canada / USA
GS005	Corporate Governance for Boards and Senior Executives	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	USA / South Africa Dubai / Singapore
GS006	Pension Scheme Governance and Regulation	9th – 20th March, 2026 13th – 24th July, 2026	10 Days	Canada/ UK Dubai/ USA
GS007	Governance, Risk and Compliance Management and Integrated Assurance	30th Mar.– 10th April, 2026 24th Aug. – 4th Sept, 2026	10 Days	Singapore / UK USA / Dubai
GS008	Directing and Managing Organizational Strategy	4th – 15th May, 2026 24th Aug. – 4th Sept, 2026	10 Days	Dubai / UK USA / South Africa
GS009	The Leadership and Governance Toolkit for Boards and Senior Executives	4th – 15th May, 2026 31st Aug– 11th Sept, 2026	10 Days	Canada/ UK Dubai/ USA
GS010	Governance, Risk and Compliance Management and Integrated Assurance	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	Canada / USA UK/ Dubai



Governance & Strategy Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
GS011	Creating Innovative Practices and Strategies	8th – 19th June, 2026 5th – 16th October, 2026	10 Days	Dubai/ USA UK/ Canada
GS012	Board Effectiveness and Best Practice Performance	15th – 26 th June, 2026 7th – 18th September, 2026	10 Days	Singapore / UK USA / Dubai
GS013	Creating Innovative Practices and Strategies	22nd June – 3rd July, 2026 2nd– 13th November, 2026	10 Days	UK / Dubai Dubai / Singapore
GS014	Countering and Audit of Fraud and Corruption	20th - 31st July, 2026 7th – 18th December, 2026	10 Days	USA / South Africa Canada / UK
GS015	The Strategy Toolkit	6th – 17th July, 2026 12th– 23rd October, 2026	10 Days	UK / Dubai Canada / USA
GS016	Law - Making and Legislative Drafting for Members of Parliament	13th – 24th July, 2026 16th– 27th November, 2026	10 Days	Dubai / USA UK / Canada
GS017	Directing and Managing Organizational Strategy	3rd – 14th August, 2026 9th– 20th November, 2026	10 Days	UK / Canada Dubai / USA
GS018	Strategic Corporate Governance for Financial Institutions	10th – 21st August, 2026 26th Oct. – 6th Nov, 2026	10 Days	South Africa / USA Canada / Dubai
GS019	Strategic Management and Governance	31st Aug – 11th Sept, 2026 23rd Nov. – 4th Dec, 2026	10 Days	UK / Dubai Canada / USA
GS020	Strategic Corporate Governance and Compliance	12th – 23rd October, 2026 7th – 18th December, 2026	10 Days	Dubai/ USA UK/ Canada



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TRAINING PROGRAM
2026

GOVERNANCE, POLICY & JUDICIAL





Governance, Policy & Judicial Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
GP001	Evaluation and Impact Assessment of Policies and Projects	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	Singapore / UK USA / Dubai
GP002	Democracy and Governance (How can we strengthen Democracy in Civic Engagement)	9th – 20th February, 2026 31st Aug – 11th Sept, 2026	10 Days	USA / Dubai Dubai / Singapore
GP003	Translating Policies into Legislation	16th– 27th February, 2026 5th – 16th October, 2026	10 Days	Singapore / UK USA / Dubai
GP004	The Policy Toolkit: Evidence, Evaluation and Impact Assessment	9th – 20th March, 2026 6th – 17th July, 2026	10 Days	Dubai / USA Dubai / Canada
GP005	Law- Making and Legislative Drafting for Members of Parliament	30th Mar. – 10th April, 2026 16th – 27th November, 2026	10 Days	London / Dubai Dubai / Singapore
GP006	Governance Risk and Compliance Management and Integrated Assurance	20th April – 1st May, 2026 16th – 27th November, 2026	10 Days	Dubai / London USA / Dubai
GP007	Cabinet Memorandum (Memo)	4th – 15th May, 2026 3rd – 14th August, 2026	10 Days	Canada / London Dubai / USA
GP008	Power and Influence for Positive Impact Analysis	11th – 22nd May, 2026 2nd – 13th November, 2025	10 Days	USA / South Africa Canada / USA
GP009	Leadership and Corporate Governance	2nd – 13th June, 2026 16th – 27th November, 2026	10 Days	London / Dubai Dubai / Singapore
GP010	Developing Effective Policies: Evidence-Based Approach	8th – 19th June, 2026 2nd – 13th November, 2026	10 Days	USA / Dubai London / Dubai





Governance, Policy & Judicial Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
GP011	Strategic Leadership in the Government Sector	15th – 26th June, 2026 14th – 25th September, 2026	10 Days	Singapore / USA Canada / Dubai
GP012	Public Sector Management, Governance and Fiscal Sustainability Techniques	15th – 26th June, 2026 16th – 27th November, 2026	10 Days	UK / Dubai USA / Singapore
GP013	Effective Communication for Government Employees	22nd June – 3rd July, 2026 19th – 30th October, 2026	10 Days	Singapore / USA Canada / Dubai
GP014	Legislation: understanding the Legislative Process	22nd June – 3rd July, 2026 3rd – 14th August, 2026	10 Days	USA / South Africa Canada / USA
GP015	Corporate Governance and Risk Management for State and Public Sector Organizations	6th – 17th July, 2026 14th – 25th September, 2026	10 Days	UK / Dubai Dubai / Singapore
GP016	Developing Effective Public Policy and Policy Delivery	13th – 24th July, 2026 7th – 18th December, 2026	10 Days	USA / Dubai UK / Canada
GP017	Improving Leadership and Governance in Non-Profit Organizations	17th – 28th August, 2026 16th– 27th November, 2026	10 Days	Singapore / USA Canada / Dubai
GP018	Innovative Governance Systems	24th Aug. - 4th Sept. 2026 7th – 18th December, 2026	10 Days	UK / Dubai USA / Singapore
GP019	Healthcare Data Quality and Governance	31st Aug– 11th Sept, 2026 7th - 18th December, 2026	10 Days	Singapore / USA Canada / Dubai





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TRAINING PROGRAM
2026

HUMAN RESOURCE



Human Resource Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
HR001	Optimizing the Impact of the L&D Function	26th Jan – 6th Feb, 2026 7th – 18th Sept. 2026	10 Days	Singapore / UK USA / Dubai
HR002	The Complete HR Professional Toolkit	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	Dubai/ UK USA / Dubai
HR003	Organizational Design and Development	23rd Mar – 3rd April, 2026 7th – 18th September, 2026	10 Days	USA / South Africa Canada / USA
HR004	Succession Planning, Talent and Performance Management	6th – 17th April, 2026 23rd Nov. – 4th Dec, 2026	10 Days	UK / Dubai Dubai / Singapore
HR005	Diplomacy, Protocol and HR Functions	20th April – 1st May, 2026 9th – 20th November, 2026	10 Days	Dubai / USA UK / Canada
HR006	Leadership Skills for HR Managers	4th – 15th May, 2026 13th – 24th July, 2026	10 Days	Singapore / UK USA / Dubai
HR007	The Manager's Toolkit: A Practical Guide to Managing People at Work	20th April – 1st May, 2025 16th – 27th November, 2026	10 Days	Dubai / Singapore UK / South Africa
HR008	Transforming the HR Function and Approaches	16th– 27th March, 2026 7th – 18th September, 2026	10 Days	USA / Canada Dubai / Singapore
HR009	Strategic HR: Aligning with the Corporate Vision	8th – 19th June, 2026 5th – 16th October, 2026	10 Days	USA / Dubai Dubai / Singapore
HR010	Human Resource Management	29th June – 10th July, 2026 12th – 23rd October, 2026	10 Days	USA / Dubai Singapore / UK



Human Resource Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
HR011	Advanced Alternative Dispute Resolution and Arbitration	6th – 17th July, 2026 21st Sept. – 2nd Oct, 2026	10 Days	USA / Singapore Dubai / UK
HR012	Talent Management Coaching and Mentoring	27th July – 7th Aug, 2026 5th – 16th October, 2026	10 Days	UK/ Canada Dubai / USA
HR013	Organizational Behaviour Management	3rd – 14th August, 2026 19th– 30th October, 2026	10 Days	Canada / USA UK / Dubai
HR014	The Agile People Manager Toolkit	3rd – 14th August, 2026 9th – 20th November, 2026	10 Days	Dubai / UK USA / Singapore
HR015	Advanced Alternative Dispute Resolution and Arbitration	10th – 21st August, 2026 7th – 18th December, 2026	10 Days	Dubai / UK Singapore / USA
HR016	Simplification of Work Processes and Procedures	17th – 28th August, 2026 16th – 27th November, 2026	10 Days	UK / Dubai Dubai / Singapore
HR017	Developing Effective Policies: Evidence Based Approach	24th Aug. – 4th Sept, 2026 7th – 18th December, 2026	10 Days	Dubai / USA Singapore / UK
HR018	The Balanced Scorecard: Achieving Performance Excellence	31st Aug– 11th Sept, 2026 7th– 18th December, 2026	10 Days	USA/ Dubai Canada/ UK
HR019	Problem Solving and Decision Making	14th – 25th September, 2026 31st Aug– 11th Sept, 2026	10 Days	Canada / UK Dubai / Singapore
HR020	Performance Management: setting Objectives and Conducting Appraisals	12th – 23rd October, 2026 23rd Nov. – 4th Dec, 2026	10 Days	USA / Singapore Dubai / UK





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TRAINING PROGRAM
2026

IT MANAGEMENT





IT Management Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
IT001	Cyber Defense Capability Assessment	26th Jan – 6th Feb, 2026 22nd June – 3rd July, 2026	10 Days	UK / Dubai Dubai / Singapore
IT002	Data Science Management	26th Jan – 6th Feb, 2026 10th – 21st August, 2026	10 Days	Singapore / UK USA / Dubai
IT003	Cloud Management and Security: Principles and Best Practices	9th – 20th February, 2026 3rd – 14th August, 2026	10 Days	Canada / USA Dubai / Singapore
IT004	IT Systems: Identity and Access Management	9th – 20th February, 2026 31st Aug – 11th Sept, 2026	10 Days	USA / South Africa Canada / USA
IT005	Digital Transformation in the Energy Sector	2nd – 13th March, 2026 31st Aug– 11th Sept, 2026	10 Days	UK / Canada Dubai / USA
IT006	IT Auditing and IT Fraud Detection	9th – 20th March, 2026 7th – 18th September, 2026	10 Days	UK / Dubai Dubai / Singapore
IT007	Ethical Hacking	23rd March – 3rd April, 2026 13th - 24th July, 2026	10 Days	USA / Dubai Dubai/ UK
IT008	Information and Cyber Security	13th – 24th April, 2026 31st Aug– 11th Sept, 2026	10 Days	UK / Canada Dubai / South Africa
IT009	Information and Cyber Security	11th – 22nd May, 2026 7th– 18th September, 2026	10 Days	UK / Canada Dubai/ USA
IT010	Corporate I.T. and Business Framework	18th – 29th May, 2026 9th – 20th November, 2026	10 Days	UK / Dubai Dubai / Singapore





IT Management Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
IT011	Advanced Digital Marketing	25th May – 5th June, 2026 7th – 18th September, 2026	10 Days	Singapore / UK USA / Dubai
IT012	IT Management Excellence	25th May – 5th June, 2026 23rd Nov. – 4th Dec. 2026	10 Days	UK / Canada Dubai / USA
IT013	Digital Forensics and Civil Investigations	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	UK / Dubai Singapore / USA
IT014	Cyber Security Master Class	29th June – 10th July, 2026 21st Sept. – 2nd Oct. 2026	10 Days	USA / Dubai Canada/ UK
IT015	IT Disaster Recovery Planning	27th July – 7th August, 2026 30th Nov – 11th Dec, 2026	10 Days	Dubai / UK USA / Singapore
IT016	Information and Cyber Security (I.T.)	10th – 21st August, 2026 7th – 18th December, 2026	10 Days	Canada / UK Dubai / USA
IT017	Managing IT Projects Effectively	31st Aug– 11th Sept, 2026 7th – 18th December, 2026	10 Days	South Africa / USA Dubai / Canada
IT018	IT Auditing and IT Fraud Detection	14th – 25th September, 2026 23rd Nov. – 4th Dec. 2026	10 Days	Singapore / UK USA / Dubai
IT019	Advanced Excel: Power Query, Power Pivots and Macros	5th – 16 th October, 2026 7th – 18th December, 2026	10 Days	Canada / UK Dubai / USA
IT020	Data Analysis and Reporting Techniques Using Excel	12th – 23rd October, 2026 23rd Nov. – 4th Dec. 2026	10 Days	UK / Dubai Singapore / USA





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TRAINING PROGRAM
2026

LEADERSHIP, MANAGEMENT & DEVELOPMENT





Leadership, Management & Development Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
LM001	The Leadership and Governance Toolkit for Boards and Senior Executive	26th Jan –6th Feb, 2026 20th – 31st July, 2026	10 Days	UK / Canada Dubai / USA
LM002	Management Development for Executives	26th Jan. – 6 th Feb. 2026 13th – 24th July, 2026	10 Days	USA / South Africa Dubai / UK
LM003	Effective Management Skills	2nd – 13th February, 2026 24th Aug. – 4th Sept. 2026	10 Days	Dubai / Switzerland Singapore / USA
LM004	Executive Leadership in Action	9th – 20th Feb. 2026 20th July – 31st Aug. 2026	10 Days	USA / South Africa Canada / USA
LM005	Emotional Intelligence, Coaching and Mentoring	23rd Feb. – 6th March, 2026 5th – 16th October, 2026	10 Days	UK / Dubai USA / South Africa
LM006	The Leadership and Governance Toolkit for Boards and Senior Executives	23rd Feb. – 6th March, 2026 5th – 16th October, 2026	10 Days	USA / Dubai Dubai / UK
LM007	Corporate and Commercial Law Essentials for Managers and Directors	16th – 27th March, 2026 3rd – 14th August, 2026	10 Days	Dubai / UK South Africa / USA
LM008	Best Practices in Corporate Governance for Boards and Senior Executives	6th – 17th April, 2026 20th – 31st July, 2026	10 Days	Dubai / USA Dubai / UK
LM009	Women in Public and Corporate Governance and Leadership	20th April – 1st May, 2026 16th – 27th November, 2026	10 Days	USA / Dubai Dubai / UK
LM010	Developing Future Leaders	4th– 15th May, 2026 31st Aug – 11th Sept, 2026	10 Days	Dubai / UK USA / South Africa





Leadership, Management & Development Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
LM011	Effective Management Skills for Managers and Supervisors	4th – 15 th May, 2026 7th – 18 September, 2026	10 Days	USA / Dubai UK / Canada
LM012	Performance Management and Succession Planning	8th – 19th June, 2026 7th – 18th September, 2026	10 Days	USA / Dubai Dubai / London
LM013	Transformational Change and Strategic Leadership	22nd June – 3rd July, 2026 3rd – 14th August, 2026	10 Days	USA / Dubai South Africa / UK
LM014	Coaching and Mentoring Skills for Managers and Executives	6th – 17th July, 2026 12th – 23rd October, 2026	10 Days	Canada / Singapore Dubai / UK
LM015	High Impact Internal Audit & Leadership	13th – 24th July, 2026 16th – 27th November, 2026	10 Days	USA / Singapore Dubai / UK
LM016	Creative Thinking and Innovation Techniques	27th July – 7th August, 2026 30th Nov– 11th Dec, 2026	10 Days	USA / Dubai UK / Singapore
LM017	Strategic Change Management	3rd – 14th August, 2026 26th Oct. – 6th Nov. 2026	10 Days	Dubai / UK Canada / USA
LM018	Developing High Performing Teams	10th – 21st August, 2026 9th – 20th November, 2026	10 Days	UK / Singapore Dubai / USA
LM019	Leading with Agility and Resilience Master Class	24th Aug. – 4th Sept. 2026 9th – 20th November, 2026	10 Days	Singapore / UK USA / Dubai
LM020	Emotional Intelligence: Enhancing Management and Leadership Impact	14th – 25th September, 2026 23rd Nov. – 4th Dec. 2026	10 Days	Canada/ UK Dubai / USA





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INTERNATIONAL
INSTITUTE LLC
TRAINING PROGRAM
2026

MARKETING & SALES





Marketing & Sales Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
MS001	Advanced Strategies in Retail Management	26th Jan – 6th Feb, 2026 13th – 24th July, 2026	10 Days	South Africa / USA Dubai / Canada
MS002	Achieving Customer Satisfaction and Loyalty	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	UK / South Africa Canada / USA
MS003	Actionable Selling Skills: Tools and Techniques	26th Jan – 6th Feb, 2026 10th – 21st August, 2026	10 Days	Canada/ UK Dubai/ USA
MS004	The Strategic Marketing Plan	26th Jan – 6th Feb, 2026 20th July – 31st Aug. 2026	10 Days	USA / Dubai UK / Canada
MS005	The Sales Manager Workshop	13th – 24th April, 2026 31st Aug – 11th Sept, 2026	10 Days	Canada/ USA Dubai/ UK
MS006	Consultative and Digital Selling Master Class	1st – 12th June, 2026 12th – 23rd October, 2026	10 Days	UK / Canada Dubai / USA
MS007	Marketing Communications and Media Planning Workshop	8th – 19th June, 2026 2nd – 13th November, 2026	10 Days	Dubai / USA UK / Canada
MS008	Digital Marketing Master Class	29th June – 10th July, 2026 26th Oct. – 6th Nov. 2026	10 Days	Canada / UK Dubai / US
MS009	Advanced Digital Marketing	6th – 17th July, 2026 16 th – 27th November, 2026	10 Days	USA / South Africa Canada / USA
MS010	Core Marketing and Sales Skills for Business Professionals	13th – 24th July, 2026 2nd – 13th November, 2026	10 Days	Dubai / USA UK/ Canada





Marketing & Sales Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
MS011	Pharmaceutical Sales: Communication with Physicians	13th – 24th July, 2026 7th - 18th December, 2026	10 Days	Dubai / USA UK / Canada
MS012	Strategic Account Management: Roles and Best Practices	20th – 31st July, 2026 2nd – 13th November, 2026	10 Days	Singapore / USA Dubai / Canada
MS013	Influencing Skills, Assertiveness and Negotiation	13th – 24th July, 2026 2nd – 13th November, 2026	10 Days	South Africa / USA UK / Canada
MS014	Advanced Customer Service Management	3th – 14th August, 2026 5th – 16th October, 2026	10 Days	Canada / UK USA/ Dubai
MS015	Business Model Innovation	10th – 21st August, 2026 9th – 20th November, 2026	10 Days	Dubai / USA UK / Canada
MS016	Improving Sales Skills: Elements of Successful Selling	17th Aug. – 28th Sept. 2026 9th – 20th November, 2026	10 Days	Dubai / USA UK / Canada
MS017	Strategic Brand Development and Performance Management	31st Aug- 11th Sept, 2026 2nd – 13th November, 2026	10 Days	Canada / UK Dubai / USA
MS018	Advanced Customer Profiling Techniques and Procedures	14th – 25th September, 2026 16 th – 27th November, 2026	10 Days	South Africa / USA UK / Canada
MS019	Sales Techniques: Using Competitive Sales Strategies	5th – 16th October, 2026 30th Nov – 11th Dec, 2026	10 Days	Canada / UK USA / Dubai
MS020	Marketing Analytics: Customer Value and Promotion Strategy	12th – 23rd October, 2026 7th – 18th December, 2026	10 Days	Dubai/ USA UK / Canada





**KNOWLEDGE TREE
INTERNATIONAL
INSTITUTE LLC**
TRAINING PROGRAM
2026

OIL & GAS



Oil & Gas Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
OG001	Oil and Gas Operations Management	26th Jan – 6th Feb, 2026 18th– 29th May, 2026	10 Days	USA / Dubai London / Dubai
OG002	Project Management in the Oil and Gas Sector	26th Jan – 6th Feb, 2026 7th– 18th September, 2026	10 Days	Dubai / USA UK / Canada
OG003	Health, Safety, Environment and Quality Management in the Oil and Gas Sector	26th Jan. – 6th Feb. 2026 6th – 17th July, 2026	10 Days	USA / South Africa Canada / UK
OG004	Emergency Response Planning and Management in the Oil and Gas Sector	26th Jan. – 6th Feb. 2026 7th – 18th September, 2026	10 Days	UK / Dubai Singapore / USA
OG005	Petrol Service Station Operation Management	2nd – 13th February, 2026 7th – 18th September, 2026	10 Days	UK / USA Dubai / Canada
OG006	Oil and Gas Operations and Project Financing	16th– 27th February, 2026 24th Aug. – 4th Sept, 2026	10 Days	UK / Dubai USA / Canada
OG007	Oil and Gas Essentials	9th – 20th March, 2026 13th – 24th July, 2026	10 Days	USA / Dubai London / Dubai
OG008	Oil and Gas Project Analysis and Management	16th – 27th March, 2026 13th – 24th July, 2026	10 Days	Dubai/ USA UK/ Canada
OG009	Environmental Management Systems (EMS) in Oil and Gas Operations	23rd March – 3rd April, 2026 27th July – 7th August, 2026	10 Days	Canada/ UK Dubai/ USA
OG010	Emergency Response Planning: Crisis Management for Hazardous Environment	30th Mar. – 10th April, 2026 27th July – 7th August, 2026	10 Days	Dubai / USA Dubai / Canada

Oil & Gas Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
OG011	Human Resource Management in Oil and Gas Operations	30th Mar. – 10th April, 2026 5th – 16th October, 2026	10 Days	Dubai / USA UK / Canada
OG012	Strategic Account Management: Roles and Best Practices	11th – 22nd May, 2026 24th Aug. – 4th Sept, 2026	10 Days	Singapore / USA Dubai / Canada
OG013	Downstream Petroleum Operations	11th – 22nd May, 2026 31st Aug– 11th Sept, 2026	10 Days	South Africa / USA UK / Canada
OG014	Risk Management in the Oil and Gas Industry	8th – 19th June, 2026 21st Sept. – 2nd Oct. 2026	10 Days	Canada / UK USA/ Dubai
OG015	Managing Local Content, Participation and Capacity Building in Oil and Gas Activities	8th – 19th June, 2026 5th – 16th October, 2026	10 Days	Dubai / USA UK / Canada
OG016	Oil and Gas Legal Regulatory Framework and Standards	8th – 19th June, 2026 12th – 23rd October, 2026	10 Days	Dubai / USA UK / Canada
OG017	Oil and Gas Logistics and Supply Chain Management	15th – 26 th June, 2026 10th– 21st August, 2026	10 Days	Canada / UK Dubai / USA
OG018	Petroleum Storage, Stock and Inventory Management	22nd June – 3rd July, 2026 31st Aug – 11th Sept., 2026	10 Days	South Africa / USA UK / Canada
OG019	Environmental Impact Assessment (EIA) in Oil and Gas Operations	20th – 31st July, 2026 30th Nov– 11th Dec, 2026	10 Days	Canada / UK USA / Dubai
OG020	Oil and Gas Operations and Project Analysis	6th – 17th July, 2026 9th – 20th November, 2026	10 Days	Dubai/ USA UK / Canada



KNOWLEDGE TREE
INTERNATIONAL
INSTITUTE LLC
TRAINING PROGRAM
2026

PROCUREMENT, SUPPLY CHAIN & TRADE



Procurement, supply Chain & Trade Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
PS001	Supply Chain Management: Issues and Solutions	26th Jan – 6th Feb, 2026 4th – 15th May, 2026	10 Days	UK / Dubai Dubai / Singapore
PS002	PPP Issues and Solutions: Application, Framework, Project Cycle	26th Jan – 6th Feb, 2026 31st Aug – 11th Sept, 2026	10 Days	Singapore / UK USA / Dubai
PS003	Public Procurement: Issues and Solutions	26th Jan – 6th Feb, 2026 20th – 31st July, 2026	10 Days	Dubai / UK USA / Dubai
PS004	The Public Procurement Toolkit: Sustainability, Integrity and Value-for-Money	2nd – 13th February, 2026 20th – 31st July, 2026	10 Days	Singapore / UK USA / Dubai
PS005	Public Procurement and Contract Management for Works and Consultancy Services	2nd – 13th February, 2026 3rd – 14th August, 2026	10 Days	Canada/ UK Dubai / USA
PS006	Health Procurement and Supply Chain Management	9th – 20th February, 2026 15th – 26th June, 2026	10 Days	USA / Dubai UK / Dubai
PS007	Negotiation Strategies for Better Purchasing Value	2nd - 13th March, 2026 5th – 16th October, 2026	10 Days	Canada / UK Dubai / USA
PS008	Sustainable Public Procurement: Strategy, Policy and Practice	9th – 20th March, 2026 15th – 26th June, 2026	10 Days	Singapore / UK USA / Dubai
PS009	Public Procurement: Issues and Solutions	9th – 20th March, 2026 13th – 24th July, 2026	10 Days	USA / South Africa Canada / USA
PS010	Effective Warehouse Management	16th – 27th March, 2026 20th – 31st July, 2026	10 Days	Dubai / UK USA/ Dubai

Procurement, supply Chain & Trade Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
PS011	Strategic Sourcing: An Intensive Workshop	16th –27th March, 2026 10th – 21st August, 2026	10 Days	Canada / UK Dubai / USA
PS012	Developing Purchasing Policies, Processes and SLAs	23rd Mar. – 3rd April, 2026 20th – 31st July, 2026	10 Days	Canada / UK Dubai / USA
PS013	Advanced Fleet and Transport Management	30th Mar. - 10th April, 2026 20th – 31st July, 2026	10 Days	UK / Dubai Dubai / Singapore
PS014	Public Procurement, Contract and Strategy, Policies and Practices	30th Mar.– 10th April, 2026 10th – 21st August, 2026	10 Days	Canada / UK Dubai / USA
PS015	Procurement Planning and Bid Management	30th Mar. – 10th April, 2026 23rd Nov – 4th Dec, 2026	10 Days	USA / South Africa Canada / USA
PS016	Stock Management, Forecasting and Demand Planning	6th – 17th April, 2026 5th – 16th October, 2026	10 Days	Dubai / USA UK / Canada
PS017	Public Procurement and Contract Management for Works and Consultancy Services	13th – 24th April, 2026 27th July– 14th Aug, 2026	10 Days	Dubai / UK USA / Dubai
PS018	Best Practices in Procurement and Contract Management	13th – 24th April, 2026 27th July– 7th August, 2026	10 Days	Canada / UK Dubai / USA
PS019	PPP Procurement and Contract Management	20th April – 1st May, 2026 24th Aug. – 4th Sept, 2026	10 Days	USA / Dubai Dubai / Singapore
PS020	Electronic Government Procurement: Strategy and Implementation	4th – 15th May, 2026 24th Aug – 4th Sept, 2026	10 Days	USA / South Africa Canada / USA



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INTERNATIONAL
INSTITUTE LLC
TRAINING PROGRAM
2026

PROJECT MANAGEMENT & EVALUATION





Project Management & Evaluation Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
PM001	Results-Based Monitoring and Evaluation	26th Jan – 6th Feb, 2026 13th – 24th April, 2026	10 Days	UK / Dubai Dubai / Singapore
PM002	The Agile Project Manager	26th Jan – 6th Feb, 2026 3rd – 14th August, 2026	10 Days	Singapore / UK USA / Dubai
PM003	Project Planning and Control	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	Dubai / UK USA / Dubai
PM004	Project Management for Development Projects	26th Jan – 6th Feb, 2026 20th – 31st July, 2026	10 Days	Singapore / UK USA / Dubai
PM005	Project Management for Development Professionals (Project Dpro)	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	Canada/ UK Dubai / USA
PM006	The Development Program (DPro) Toolkit	9th – 20th February, 2026 31st Aug – 11th Sept, 2026	10 Days	USA / Dubai UK / Dubai
PM007	Monitoring and Evaluation for the Public Sector	16th– 27th February, 2026 14th – 25th September, 2026	10 Days	Canada / UK Dubai / USA
PM008	Advanced Project Management and Evaluation	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	Singapore / UK USA / Dubai
PM009	Project Management for Development Projects (Project DPro Foundation)	9th– 20th March, 2026 6th – 17th July, 2026	10 Days	USA / South Africa Canada / USA
PM010	The Agile Change Agent	30th Mar. – 10th April, 2026 9th – 20th November, 2026	10 Days	Dubai / UK USA/ Dubai





Project Management & Evaluation Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
PM011	Strategic Sourcing: An Intensive Workshop	30th Mar. –10th April, 2026 16th– 27th November, 2026	10 Days	Canada / UK Dubai / USA
PM012	Developing Purchasing Policies, Processes and SLAs	30th Mar. – 10th April, 2026 31st Aug – 11th Sept, 2026	10 Days	Canada / UK Dubai / USA
PM013	Advanced Fleet and Transport Management	13th – 24th April, 2026 5th – 16th October, 2026	10 Days	UK / Dubai Dubai / Singapore
PM014	Public Procurement, Contract and Strategy, Policies and Practices	20th April – 1st May, 2026 6th – 17th July, 2026	10 Days	Canada / UK Dubai / USA
PM015	Procurement Planning and Bid Management	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	USA / South Africa Canada / USA
PM016	Stock Management, Forecasting and Demand Planning	9th – 20th June, 2025 14th – 25th October, 2025	10 Days	Dubai / USA UK / Canada
PM017	Public Procurement and Contract Management for Works and Consultancy Services	8th – 19th June, 2026 2nd - 13th November, 2026	10 Days	Dubai / UK USA / Dubai
PM018	Best Practices in Procurement and Contract Management	6th – 17th July, 2026 21st Sept. – 2nd Oct. 2026	10 Days	Canada / UK Dubai / USA
PM019	PPP Procurement and Contract Management	10th – 21st August, 2026 30th Nov – 11th Dec, 2026	10 Days	USA / Dubai Dubai / Singapore
PM020	Electronic Government Procurement: Strategy and Implementation	20th – 31st July, 2026 9th – 20th November, 2026	10 Days	USA / South Africa Canada / USA





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INSTITUTE LLC
TRAINING PROGRAM
2026

QUALITY & PRODUCTIVITY





Quality & Productivity Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
QP001	Simplification of Work Processes and Procedure	26th Jan. – 6th Feb. 2026 22nd June – 3rd July, 2026	10 Days	London / Dubai Dubai / Singapore
QP002	Total Quality Management (TQM): Toolbox for Continual Improvement	2nd – 13th February, 2026 8th – 19th June, 2026	10 Days	Canada / London Dubai / USA
QP003	Transforming the Patient Experience	9th – 20th March, 2026 1st - 12th June, 2026	10 Days	USA / Dubai London / Dubai
QP004	Quality Organizational Management	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	Singapore / UK USA / Dubai
QP005	Introduction to Quality Engineering	13th – 24th April, 2026 31st Aug – 11th Sept, 2026	10 Days	USA / South Africa Canada / UK
QP006	Improving Productivity through Quality Enhancement and Cost Reduction	20th April – 1st May, 2026 20th – 31st July, 2026	10 Days	Canada/ UK Dubai/ USA
QP007	Quality Engineer Certification Preparation	4th - 15th May, 2026 24th Aug. – 4th Sept. 2026	10 Days	UK / South Africa Dubai / USA
QP008	Learn Thinking: A Strategy for Operational Excellence	1st – 12th June, 2026 12th– 23rd October, 2026	10 Days	Singapore / Dubai Canada / UK
QP009	Process Management: Mapping and Improvement	10th–21st August, 2026 5th – 16th October, 2026	10 Days	Dubai/USA UK/ Canada
QP010	Strategic Quality Management	10th– 21st August, 2026 9th– 20th November, 2026	10 Days	South Africa / USA Canada / Dubai





Quality & Productivity Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
QP011	Essentials of Quality Assurance	18th – 29th May, 2026 31st Aug – 11th September, 2026	10 Days	Canada / UK Dubai / USA
QP012	Process Management - Mapping and Improvement	1st – 12th June, 2026 7th – 18th Sept. 2026	10 Days	Dubai / Malaysia USA / Singapore
QP013	Improving Productivity Through Quality and Cost Reduction	8th – 19th June, 2026 21st Sept. – 2nd Oct. 2026	10 Days	Singapore / UK Dubai / Switzerland
QP014	Simplification of Work Processes and Procedures	8th – 19th June, 2026 7th – 18th Sept, 2026	10 Days	Dubai/ USA UK / Canada
QP015	Strategy for Operational Excellence	8th – 19th June, 2026 5th – 16th October, 2026	10 Days	Singapore / UK USA / Dubai
QP016	Business Improvement and Quality Techniques	15th – 26th June, 2026 14th – 25th September, 2026	10 Days	USA / Dubai South Africa / UK
QP017	Quality Assurance and Management Systems	3rd – 14th August, 2026 9th -20th November, 2026	10 Days	Canada / USA Dubai / South Africa





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TRAINING PROGRAM
2026

AVIATION & ARTIFICIAL INTELLIGENCE





Aviation & Artificial Intelligence Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AV001	Advanced Airline Management	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	UK / Dubai Singapore / UK
AV002	Air Transport Planning and Management	26th Jan – 6th Feb, 2026 7th – 18th September, 2026	10 Days	UK/ Canada Dubai/ USA
AV003	Aviation Digital Technology Management	22nd June – 3rd July, 2026 2nd – 13th November, 2026	10 Days	Singapore / UK USA / Dubai
AV004	Air Transport Engineering Master Class	26th Jan – 6th Feb, 2026 20th – 31st July, 2026	10 Days	USA / Dubai UK / Dubai
AV005	Advanced Aircraft Systems Services Management	8th – 19th June, 2026 5th – 16th October, 2026	10 Days	USA / South Africa Canada / UK
AV006	Advanced Air Transport Management	9th – 20th March, 2026 3rd – 14th August, 2026	10 Days	UK / Canada Dubai / Singapore
AV007	Risk and Crisis Management in Aviation	26th Jan – 6th Feb, 2026 25th May – 5th June 2026	10 Days	South Africa / UK USA / Dubai
AV008	Roadways and Infrastructure Maintenance	4th– 15th May, 2026 24th Aug. – 4th Sept, 2026	10 Days	Dubai / USA UK / Canada
AV009	Radiation Safety	4th– 15th May, 2026 31st Aug– 11th Sept, 2026	10 Days	Canada / UK USA / Dubai
AV010	Inspection and Maintenance of Roadways	9th – 20th February, 2026 9th – 20th November, 2026	10 Days	Dubai/ UK USA / Dubai



Aviation & Artificial Intelligence Training Programs

CODE	PROGRAMS	DATES	DURATION	LOCATION
AV011	Intelligent Air Transportation System Architecture	4th – 15th May, 2026 31st Aug– 11th Sept, 2026	10 Days	Canada / UK Dubai / USA
AV012	Managing Logistics in Aviation	11th – 22nd May, 2026 7th – 18th September, 2026	10 Days	Dubai / Malaysia USA / Singapore
AV013	Finance in Aviation Management	1st – 12th June, 2026 10th – 21st August, 2026	10 Days	Singapore / UK Dubai / Switzerland
AV014	Operations Management in Aviation	1st – 12th June, 2026 5th – 16th October, 2026	10 Days	Dubai/ USA UK / Canada
AV015	Traffic Impact Analysis	26th Jan – 6th Feb, 2026 14th – 25th September, 2026	10 Days	Singapore / UK USA / Dubai
AV016	Traffic and Transport Engineering Essentials	10th – 21st August, 2026 31st Aug – 11th Sept, 2026	10 Days	USA / Dubai South Africa / UK
AV017	Dynamic Office Administration in Aviation	30th Mar.– 10th April, 2026 24th Aug. –4th Sept, 2026	10 Days	Canada / USA Dubai / South Africa





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TRAINING PROGRAM
2026

1 WEEK TRAINING PROGRAMS





1 Week Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
AV001	Advanced Airline Management	26th – 30th January, 2026	5 Days	UK / Dubai Singapore / UK
AS0017	Critical Thinking and Creative Problem Solving	3rd – 7th August, 2026	5 Days	UK/ Canada Dubai/ USA
BA010	Corporate Credit Analysis	8th – 12th June, 2026	5 Days	Singapore / UK USA / Dubai
AD013	Sustainable Agriculture and Rural Development	15th– 19th June, 2026	5 Days	USA / Dubai UK / Dubai
AC001	Advanced Governance, Risk and Compliance (GRC)	26th – 30th January, 2026	5 Days	USA / South Africa Canada / UK
CM001	Corporate Communications: PR and Media Skills	26th – 30th January, 2026	5 Days	UK / Canada Dubai / Singapore
CS001	Customer Service Masterclass	26th – 30th January, 2026	5 Days	South Africa / UK USA / Dubai
DP005	Result-Based Critical Thinking for Protocol Officers and PAs	11th– 15th May, 2026	5 Days	Dubai / USA UK / Canada
DTM004	Emotional Intelligence and Stree Management Dynamics	9th– 13th February, 2026	5 Days	Canada / UK USA / Dubai
ESG009	Environmental and Social Governance	11th – 15th May, 2026	5 Days	Dubai/ UK USA / Dubai
FM010	Banking Strategies and Management	20th – 24th April, 2026	5 Days	Canada / UK
GS020	Strategic Management and Governance	31st Aug – 4th Sept, 2026	5 Days	UK/ Dubai
GP009	Leadership and Corporate Governance	1st – 5th June, 2026	5 Days	London / Dubai
HR010	Succession Planning, Talent and Performance Management	2nd – 6 th November, 2026	5 Days	Canada / UK
IT014	Cyber Security Masterclass	29th June – 3rd July, 2026	5 Days	USA / Dubai
LM005	Emotional Intelligence, Coaching and Mentoring	14th – 18th September, 2026	5 Days	USA / South Africa



1 Week Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
LM021	People-Centered Management: Balancing Results and Relationships	26th – 30th January, 2026	5 Days	UK / Dubai Singapore / UK
LM022	Smart Management: Tools, Techniques and Best Practices.	3rd – 7th August, 2026	5 Days	UK/ Canada Dubai/ USA
LM023	The Empowered Manager: Inspiring Teams and Delivering Results	8th – 12th June, 2026	5 Days	Singapore / UK USA / Dubai
LM024	Advanced Strategic Leadership and Organizational Agility	15th– 19th June, 2026	5 Days	USA / Dubai UK / Dubai
AS021	Ai-Enhanced Administration and Executive Support Masterclass	26th – 30th January, 2026	5 Days	USA / South Africa Canada / UK
AS022	The Digital Secretary: Leveraging Ai And Tech Tools for Efficiency	26th – 30th January, 2026	5 Days	UK / Canada Dubai / Singapore
HR021	Succession Planning and Leadership Pipeline Development	26th – 30th January, 2026	5 Days	South Africa / UK USA / Dubai
HR022	Data-Driven Talent Management and Analysis	11th– 15th May, 2026	5 Days	Dubai / USA UK / Canada
HR023	Problem Solving in Action: From Analysis to Impact	9th– 13th February, 2026	5 Days	Canada / UK USA / Dubai
HR024	Managing Change in The Digitalized Ecosystem	11th – 15th May, 2026	5 Days	Dubai/ UK USA / Dubai
FM021	Budgeting, Forecasting and Cost Control Strategies	20th – 24th April, 2026	5 Days	Canada / UK
FM022	Investment Analysis and Portfolio Management	31st Aug – 4th Sept, 2026	5 Days	UK/ Dubai
FM023	Risk Management and Financial Decision Making	1st – 5th June, 2026	5 Days	London / Dubai
FM024	Digital Finance Transformation and Fintech Innovations	2nd – 6 th November, 2026	5 Days	Canada / UK
PM021	Project Finance and Cost Control Mastery	29th June – 3rd July, 2026	5 Days	USA / Dubai
PM022	Strategic Project Budgeting and Financial Oversight	14th – 18th September, 2026	5 Days	USA / South Africa



1 Week Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
BA014	Accounts Payable: Accounting and Management Best Practices	26th – 30th January, 2026	5 Days	UK / Dubai Singapore / UK
CM002	Data and Statistical Analysis and Presentation	3rd – 7th August, 2026	5 Days	UK/ Canada Dubai/ USA
CS006	Achieving Customer Satisfaction and Loyalty	8th – 12th June, 2026	5 Days	Singapore / UK USA / Dubai
DP013	Public Relations Management	15th– 19th June, 2026	5 Days	USA / Dubai UK / Dubai
DTM012	Effective Transport Management and Operations	26th – 30th January, 2026	5 Days	USA / South Africa Canada / UK
FM013	Public Financial Management: Issues and Solutions	26th – 30th January, 2026	5 Days	UK / Canada Dubai / Singapore
HR006	Leadership Skills for HR managers	26th – 30th January, 2026	5 Days	South Africa / UK USA / Dubai
HR009	Strategic HR: Aligning with the Corporate Vision	11th– 15th May, 2026	5 Days	Dubai / USA UK / Canada
LM013	Transformational Change and Strategic Leadership	9th– 13th February, 2026	5 Days	Canada / UK USA / Dubai
LM015	High Impact Internal Audit and Leadership	11th – 15th May, 2026	5 Days	Dubai/ UK USA / Dubai
LM017	Strategic Change Management	20th – 24th April, 2026	5 Days	Canada / UK
LM018	Developing High Performing Teams	31st Aug – 4th Sept, 2026	5 Days	UK/ Dubai
AS010	Documents Control and Records Management	1st – 5th June, 2026	5 Days	London / Dubai
AS012	Effective Administrative Skills	2nd – 6 th November, 2026	5 Days	Canada / UK
AS011	Problem Solving and Decision Making	29th June – 3rd July, 2026	5 Days	USA / Dubai
BA004	Financial Accounting and Reporting	14th – 18th September, 2026	5 Days	USA / South Africa



1 Week Training Program

CODE	PROGRAMS	DATES	DURATION	LOCATION
AS008	Mastering Public Relations and Protocol Management	12th – 16th October, 2026	5 Days	UK / Dubai Singapore / UK
BA007	Book Keeping and Managing Records in Banks and Financial Institutions	5th – 9th October, 2026	5 Days	UK/ Canada Dubai/ USA
AD019	Food Security Analysis Masterclass	5th – 9th October, 2026	5 Days	Singapore / UK USA / Dubai
AC015	Advanced IT Audit	9th– 13th November, 2026	5 Days	USA / Dubai UK / Dubai
AC018	Compliance Management Systems	7th – 11th September, 2026	5 Days	USA / South Africa Canada / UK
CM014	Building and Maintaining Corporate Brands	5th – 9th October, 2026	5 Days	UK / Canada Dubai / Singapore
CS004	Excellence in Customer Service	12th – 16th September, 2026	5 Days	South Africa / UK USA / Dubai
CS019	Office Administration and Customer Service Experience	14th– 18th September, 2026	5 Days	Dubai / USA UK / Canada
DP017	Diplomatic Processes and Practices	3rd– 7th August, 2026	5 Days	Canada / UK USA / Dubai
ESG009	Environment and Social Governance	17th – 21st August, 2026	5 Days	Dubai/ UK USA / Dubai
FM009	Fintech, Blockchain and Cryptocurrencies	5th – 9th October, 2026	5 Days	Canada / UK
GP019	Healthcare Data Quality and Governance	7th – 11th December, 2026	5 Days	UK/ Dubai
HR008	Transforming the HR Function and Approaches	7th – 11th September, 2026	5 Days	London / Dubai
IT009	Information and Cyber Security	7th – 11th September, 2026	5 Days	Canada / UK
MS015	Business Model Innovation	9th – 13th November, 2026	5 Days	USA / Dubai
OG014	Risk Management in the Oil and Gas Industry	21st – 25th September, 2026	5 Days	USA / South Africa





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